

Product profile

PB_{21/31/51}

Rugged Mobile Receipt Printers



- The industry's fastest 2,3 and 4 inch rugged mobile receipt printers
- Built rugged to survive real-world mobility in field service, route accounting and point-of-service applications
- 20-30% faster time-to-receipt and -invoice printing than competitive products
- Low cost of development and support
- Paper sensors and standard LCD display minimize lost transactions and wasted time troubleshooting
- Seamless integration with Intermec computers and other mobile devices
- Secure wired and wireless communication options: Bluetooth®, 802.11 b/g, USB, Serial
- Optional integrated card reader supports latest EMV and ISO payment standards
- SmartSystems® remote device management reduces support needs

The fastest choice for rugged mobile receipt printing, the PB21, PB31 and PB51 deliver a clear advantage for workers on-the-go who need to produce invoices, delivery receipts, service estimates, mobile point-of-sale receipts, inventory management schedules and sales orders. Whether workers are using them as stand-alone printers, or pairing them with mobile computers, the PB21/31/51 increase operator efficiency. The printers' large memory store reduces system latency and supports fast, high quality production of the graphically complex receipts and invoices that are common in route accounting, transportation and logistics, retail and field service applications.

The PB21/31/51 printers boast more than double the memory of competitive models, and feature uniquely optimized print mechanisms, enabling them to deliver receipts and invoices 20 to 30% faster* while also easily handling complex graphics such as logos. Mil-Spec levels of durability and lightweight design contribute to an overall mobile receipt printing package that delivers measurable improvements in ownership costs and worker productivity.

Fast-paced work demands reliability and predictability. With on-board sensors that detect notch, black mark, end-of-roll, and door open status (all communicated via the intuitive LCD display) the PB21/31/51

printers ensure workers always know what's going on with their printers and help prevent them from losing transactions or wasting time troubleshooting.

The rugged PB receipt printer family is built on a common electrical and mechanical foundation, and integrates closely with Intermec mobile computers and software including Intermec Browser (IB) and Intermec SmartSystems. The integrated approach provides efficiencies in development, deployment and support, and optimizes performance. Intermec SmartSystems provides remote monitoring and diagnostics to networked devices so problems can be resolved quickly. Shared accessories add flexibility and reduce spares inventory and costs. Intermec media options ensure consistently high print quality across a range of applications.

Leveraging the Intermec platform gives companies a solution that can grow with their needs. As "smart" printers, the rugged PB printers can host stand-alone applications developed through Intermec Fingerprint programming to address custom requirements today or in the future, without upgrading hardware.

The printers' comprehensive options meet a range of application needs. Integrated magnetic strip reader and EMV-compliant smart card reader options, drop-in media



* Based on tests conducted by Intermec Technologies 05-06/09. For a copy of the test data, please contact Intermec Printer Marketing.

loading and adjustable media holders enable workers to easily change tasks without changing equipment. A choice of secure wired and wireless interfaces (802.11 b/g, Bluetooth, Serial, USB) allows them to select the one that fits their environment.

The printers' rugged design means performance you can depend on, day after day. Unique mechanical design elements and the largest battery capacity in their class help these printers maintain productivity in the most extreme environments. The printers have a 5 foot, 26 time drop spec (6.5 foot, multiple times with optional protective case); IP54 seal rating; and off-road vehicle-strength shock and vibration specs, minimizing repairs and downtime. When issues do arise, Intermec Medallion Complete service contracts deliver peace-of-mind and insurance against unbudgeted repair costs.

Physical Characteristics

PB21:
Width: 101 mm (4 in)
Height: 176 mm (6.9 in)
Depth: 71 mm (2.8 in)
Weight (with battery): 678 g (23.9oz)

PB31:
Width: 127 mm (5 in)
Height: 182 mm (7.2 in)
Depth: 81 mm (3.2 in)
Weight (with battery): 828 g (29.2oz)

PB51:
Width: 160 mm (6.3 in)
Height: 174.5 mm (6.9 in)
Depth: 78.8 mm (3.1 in)
Weight (with battery): 1189 g (42.0 oz)

Environment

Operating temperature: -15°C to 50°C (5°F to 122°F)
Storage temperature: -30°C to 70°C (-22°F to 158°F)
Humidity: 10 to 90% (non-condensing)
Sealing: IP54 (excludes paper path)
Drop spec: 1.5m (5 ft.) drops to concrete; 26 times including all corners and sides (Mil Std 810F procedure)
PB21/31: 2m (6.5 ft) multiple drops to concrete with optional protective case

North America

Corporate Headquarters
6001 36th Avenue West
Everett, Washington 98203
Phone: (425) 348-2600
Fax: (425) 355-9551

North Latin America

Headquarters Office
Mexico
Phone: +52 55 52-41-48-00
Fax: +52 55 52-11-81-21

South Latin America

Headquarters Office
Brazil
Phone: +55 11 5502.6770
Fax: +55 11 5502.6780

Europe/Middle East & Africa

Headquarters Office
Reading, United Kingdom
Phone: +44 118 923 0800
Fax: +44 118 923 0801

Asia Pacific

Headquarters Office
Singapore
Phone: +65 6303 2100
Fax: +65 6303 2199

Power

PB21/31: 7.4V Li-Ion, 2.3 Ah, rechargeable battery (typical)
PB51: 14.8V Li-Ion, 2.2 Ah, rechargeable battery

Memory

RAM: 16MB
Flash: 64MB

Standard Communications

RS-232 Serial
USB v.2.0

Optional Communications

Bluetooth® (v2.0, Class 1)
802.11b/g (PB21/31 only)

Wireless Security

Authentication & Encryption Options: WEP (64 and 128 bit) LEAP; WPA-PSK (TKIP / RC4); WPA2/802.11i-PSK (CCMP / AES);EAP-TLS, -TTLS, -PEAP, -FAST

Print Speed and Resolution

4ips (101.6mm/sec)
203 dpi (8 dots/mm)

Print Technology

Printhead: Direct thermal

Card Reader (PB21/31 Option)

3 track magnetic stripe reader supports ANSI, ISO 7811, AAMVA, CA MVA, RAW formats
EMV-compatible smart card reader is EMV 2000, ISO 7816, CCID compliant

Media

Type: Labels or receipt media

Intermec Media:

Labels and Tags: Duratherm II, Duratherm III, Duratherm NIR, Duratherm III IR, Duratherm III Synthetic, Duratherm II, 5-mil Tag

Receipts: Duratherm Receipt II, Duratherm Receipt III

Media Width:

PB21: 57mm (2.25 in)
PB31: 83.8mm (3.3 in)
PB51: 111.5 mm (4.39 in)
Core ID: 19mm (0.75 in) standard

Max OD:

PB21: 57.2mm (2.25 in)
PB31: 67.3mm (2.65 in)
PB51: 67.3mm (2.65 in)

Software

Programming Languages:

IPL, Fingerprint, ZSim (ZPLII Simulation), ESC-P, DSim (DPL), CSim (CPCL)

Character Sets

Standard: English and Latin

Optional: Western European, ASCII, CodePage 850, Central European, Cyrillic, Latin, Greek, Turkish, Hebrew, Arabic, Baltic, Baltic RIM, Vietnamese, Thai, Simplified Chinese, Traditional Chinese, Korean, UTF-8

Graphics

Supports user-defined fonts, graphics, formats and layouts, including custom logos.

Barcode Symbologies

All major 1D and 2D symbologies are supported.

User Interface

LCD and 4 buttons: standby, paper feed, setup, info
Four audio status indicators: error alert, hardware change alert, button press alert and startup alert.

Accessories

Hand strap, shoulder strap, belt clip, protective case, cart mount, vehicle mount, battery pack, four-bay battery charger, A/C adapter, A/C power cord, truck power cable adapter, truck power cable, forklift power cable, serial cable

Safety Approvals

North America: UL and cUL Listed, UL 60950-1
Europe: D Mark, EN 60950-1; CE marked
Mexico: NYCE Certified, NOM 19
Other Countries: IEC 60950-1

EMC Approvals

USA FCC Title 47, Part 15, Subpart B, Class B; Europe EMC Directive (EN55022 Class B + EN55024) ; CISPR22

Warranty

One year; additional Medallion service packages available


SmartSystems™

Internet

www.intermec.com
Worldwide Locations:
www.intermec.com/locations

Sales

Toll Free NA: (800) 934-3163
Toll in NA: (425) 348-2726
Freephone ROW:
00 800 4488 8844
Toll ROW: +44 134 435 0296

OEM Sales

Phone: (425) 348-2762

Media Sales

Phone: (513) 874-5882

Customer Service and Support

Toll Free NA: (800) 755-5505
Toll in NA: (425) 356-1799

Copyright © 2011 Intermec Technologies Corporation. All rights reserved. Intermec is a registered trademark of Intermec Technologies Corporation. All other trademarks are the property of their respective owners. Printed in the U.S.A. 611973-02E 05/11

In a continuing effort to improve our products, Intermec Technologies Corporation reserves the right to change specifications and features without prior notice.

